



DepoDirect

DepoDirect Platform & Remote Deposition Security Guide

How DepoDirect secures your deposition data in our platform
and during live depositions

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DepoDirect

Remote proceedings with DepoDirect have a security-forward stance. We treat all information as inherently sensitive PII (Personally Identifiable Information), and take steps to ensure security and encryption every step of the way.

At DepoDirect, we have an Information Security Policy that specifies we limit data access through role-based authorization, enforce strict authentication controls, perform regular penetration testing, vulnerability testing, and risk assessments. We are currently working towards SOC-2 attestation and ISO27001 certification.

Our Platform

The DepoDirect Platform is built using Google Cloud Services, Zoom, and modern software development practices that emphasize security, scalability, and performance. Our platform offers a user-friendly interface that improves the efficiency of scheduling depositions and is built with automation and AI to boost efficiency and save money.

Legacy court reporting companies rely on emailing links and documents, which is insecure and time consuming. With DepoDirect's Platform, documents are uploaded directly with SSL encryption and stored encrypted at-rest. Meeting links with DepoDirect are automatically generated and made immediately available in our platform. No more waiting for links and documents to be emailed.



Full Platform
SSL Encryption



Data Encrypted
At-Rest



Role-Based
Access Control



Vulnerability and
Penetration Testing



Access Audit
Logging



Confidentiality and
Privacy Policies

Security of Zoom for Remote Depositions



Zoom Waiting Room

All attendees to the meeting are initially put in the Zoom waiting room and must be allowed entry by the Deposition Officer. This eliminates non-participant interruptions during the deposition.



Personal Chat Not Allowed

Direct chat between participants is disabled in DepoDirect's Zoom proceedings to prevent inappropriate conversation and accidental disclosure of private conversations.



Local Recording Disabled

DepoDirect remote proceedings are always recorded to Zoom's secure Cloud Recording servers. Those recordings are then securely transferred to DepoDirect's secure servers and deleted from Zoom's servers.



DepoDirect Deposition Officer Manages the Proceeding

The DepoDirect Deposition Officer manages all aspects of the proceeding and has the ability to expel any disruptive participants from the meeting.



Zoom Security Certifications

Zoom maintains numerous security certifications: ISO 27001, SOC2 Type 2, SOC 2 + HiTrust, FedRAMP, DoD IL4, StateRAMP, and others.

<https://explore.zoom.us/en/trust/legal-compliance/#certifications>



DepoDirect is committed to providing secure products to our customers and continuously enhancing and improving our security practices.

Conclusion

The remote deposition space has grown dramatically since 2020, and many of the companies making the switch don't have the security acumen to provide the level of data security needed. The rapid deployment of cloud storage, online conferencing, and digital file sharing requires a company that has a security-forward culture. DepoDirect is committed to a security-first culture in our software and our internal practices.

DepoDirect will be seeking SOC2 attestation in 2024 and ISO 27001 certification in the future.